

Eye Care Plus, LLC
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Dr. Maharaj and the staff at Eye Care Plus, LLC (ECP) would like to welcome you to our practice. It is our goal to make every visit to our office pleasurable and productive. Your examination will be completed in several steps. Our ophthalmic technicians will perform multiple tests followed by a complete ocular health examination with Dr. Maharaj. If necessary, further specialized testing may be done. Dr. Maharaj will then discuss the findings and recommendations with you.

Listed below are some very important pieces of information about your eye examination:

Medical vs Routine Vision Plans

Routine vision plans such as VSP, Community Eye Care, Superior Vision, Eyemed, Davis Vision and others provide coverage for a basic screening eye exam to ensure the health of your eyes and for checking for the need for glasses and contacts. Benefits vary according to the specific plan, but routine vision plans **DO NOT** cover a medical diagnosis or medical complaint.

If during the course of your examination it is discovered that you have a medical issue such as eye allergies, redness, burning, itching, dryness, infection, glaucoma, cataracts, diabetes, headaches, or any other eye related medical issue or complaint we will not be able to treat you under your routine policy. We treat these medical problems under your medical insurance, which generally has a higher co-pay or deductible.

We know that your time is valuable, and we would like to take care of all of your eye care during one visit. However, sometimes this is not possible. Some medical issues interfere with our ability to properly fit you for glasses or contacts until the issue is resolved. In this case, we will gladly schedule you for a routine exam as soon as possible. If you have a medical condition that does allow for a new eyeglass prescription, we will gladly do that while you are here.

Note: Your specific vision plan or medical insurance may not cover an eyeglass fit (REFRACTION) when performed during a medical visit. In this case, you will be responsible for the cost of the refraction in addition to your medical co-pays. Any amount that you are responsible for is due at the time of service. The cost of the refraction is **\$55**.

We strive to deliver the best care for your particular issues whether they are routine or medical.

- Contact lens patients require additional testing which is **NOT** included in a routine eye exam. There is an additional **Contact lens fitting fee that will be decided by your doctor at the time of your exam. \$55 for a spherical, \$65 for a toric, \$70 bifocal/multifocal or \$75 toric multifocal lens. This fee is due on the day of service.**
- **If there is a problem with your glass prescription or contact lenses, you have 45 days from the original exam to get rechecked. After the 45 days, you will be charged an office visit.**

- ECP is aware of and sensitive to the fact that an emergency may occur in a rare instance, preventing you from keeping your scheduled appointment. However, cancellations especially last minute ones, along with patient no shows, limit our ability to accommodate the scheduling needs of other patients. **We therefore ask for you to give us at least 24-hrs notice. We may charge a \$50.00 fee for No shows. If you are over 15 minutes late for your appointment, we may need to reschedule.**

By signing this statement, you agree that you have read and understand our office policies and the difference in coverage for your routine vision plan and medical insurance.

Signature of Patient/Guardian

Date